

Professional Summary

Technical Project Manager and engineering-delivery leader with **6+ years** of hands-on software and quality experience. At Platformz, lead delivery for three client platforms with a **30+ person cross-functional organization** spanning engineering, DevOps, design, QA, marketing, and HubSpot. Own roadmaps, dependencies, risks, release readiness, executive reporting, and full QA strategy. Known for turning ambiguous programs into measurable plans, including compressing a 12-month 3P hybrid EDI initiative into approximately **60 days**.

Core TPM Competencies

• Program & Portfolio Delivery	• Roadmaps & Prioritization	• Cross-Team Coordination
• RAID & Dependency Management	• Executive & Board Reporting	• Release Management
• Agile / Scrum / Kanban	• Product & QA Strategy	• Vendor & Client Leadership

Professional Experience

Technical Project Manager · Sep 2024 – Present

Platformz — platformz.us

- Own end-to-end delivery for FUR4, Rockerz, and DMV Raw Feeders with executive sponsorship; lead 30+ engineers, DevOps specialists, designers, QA professionals, marketers, and functional leads.
- Translate business goals into roadmaps, sprint plans, ownership, milestones, release criteria, and executive-ready delivery reporting.
- Run dependency, scope, resource, and risk management across frontend, backend, Magento, React, AWS, GraphQL, EDI, marketing, and operations workstreams.
- Delivered a 12-month 3P hybrid EDI marketplace program in approximately 60 days across Amazon, Walmart, Target, Chewy, eBay, and Macy's.
- Own release quality across automation, manual, API, security, load, and performance testing; report status, risks, and decisions to executive and board stakeholders.

Senior Software QA Engineer · SDET · Sep 2025 – Aug 2026

Kintsugi — San Francisco, USA (remote)

- Led feature-level quality planning, engineering coordination, test strategy, and release readiness for an AI-powered sales-tax platform.

Software Automation Engineer II · Feb 2024 – May 2026

All Generation Tech — New York, USA (remote)

- Coordinated automation delivery across regulated insurance clients including CFC, Tokio Marine Kiln, and American National (ANICO).

Software QA Engineer I · Sep 2023 – Sep 2025

Kinetik — New York, USA (remote)

- Led quality strategy across Trip Scheduler, Trip Assistant, RCM, and the Kinetik Health App; coordinated product, engineering, DevOps, and release stakeholders.
- Planned risk-based test coverage and release gates from manual QA through API, mobile automation, security, performance, and production launch.

Senior Software Automation & Reliability Engineer · Jan 2025 – Jun 2025

Mastercard — remote

- Facilitated reliability, chaos, incident-response, and disaster-recovery initiatives with platform engineers; mentored junior engineers.

Augmented Senior Software QA Engineer · 2024 – 2025

Intelext via TCS — US client

- Led quality coordination for a four-region global Magento platform covering regional requirements and third-party integrations.

Software QA Engineer · Feb 2024 – Mar 2025

Grameenphone via Miaki — MyGP

- Owned planning and delivery of the complete backend automation framework for a large-scale telecom application.

Earlier Quality Engineering Roles · Jul 2020 – Aug 2023

REVE Systems · Dynamic Solution Innovators · CarryBags Ltd

- Progressed from execution-focused QA to test planning, stakeholder communication, mentoring, risk-based quality leadership, and cross-team release support.
- Delivered government, civic-tech, telecom, mobile, and e-commerce programs including Sothik, CBMS, OpenCRVS, and IPEMIS.

Selected Program Portfolio

- FUR4:** Five portals on Magento + React + GraphQL; multi-marketplace EDI, operations dashboard, dealer and referral ecosystems.
- Rockerz:** DTC, dealer, referral, and dealer-locator platforms with a four-zone interactive product configurator.
- DMV Raw Feeders:** Zone-based delivery routing, subscription management, referral workflows, and production operations.
- Kinetik Health:** Cross-product healthcare QA and release leadership covering scheduling, trip assistance, RCM, and mobile.
- MyGP:** Backend automation program designed and delivered from zero for Bangladesh's largest mobile operator app.

Delivery Toolkit

Jira	Confluence	QASE	TestRail	Scrum	Kanban	RAID Logs
Roadmaps	Release Planning	Risk Management	Stakeholder Reporting	Team Leadership	EDI	Magento
React	GraphQL	AWS	Docker	Playwright	k6	JMeter

Education

- B.Sc. Engineering, Computer Science & Engineering — Shahjalal University of Science and Technology · 2017–2020