

ARIFUZZAMAN “ANTOR”

Founder & CEO, AZAI Labs · Technical Project Manager, Platformz · Sr. Software Engineer, Kintsugi · QA & Delivery Leader

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Executive Summary

Delivery leader and engineer who turns chaos into shipped products. Technical Project Manager at Platformz, running three client platforms with a **30+ person cross-functional team** — including a 3P hybrid EDI program across five enterprise partners (Amazon, Walmart, Target, Chewy) compressed from a 12+ month timeline into **~60 days**. Sr. Software Engineer & feature lead at Kintsugi, an AI-powered sales-tax platform where correctness is the product. Founder & CEO of **AZAI Labs** (AI agents doing real client work) and founder of **AZADEMY**. Six years across QA, automation, reliability, and program delivery for Mastercard, Grameenphone, Kinetik, and global insurance carriers — Upwork Top Rated, **23 jobs, all ★ 5.0**.

Core Competencies

- Program & Delivery Management
- Test Automation · Playwright / TS
- Stakeholder & CTO Reporting
- Cross-team Leadership (30+ people)
- API, Performance & Security Testing
- QA Strategy & Release Gates
- AI Agents & LLM Products
- CI/CD · AWS · Terraform · Docker
- Magento · EDI · E-commerce

Experience

Founder & Chief Executive Officer · 2025 – Present

[AZAI Labs — San Francisco, USA \(remote-first\)](#)

- Founded an AI agents lab shipping practical automation for quality, operations, and decision-making — agents in production doing real client work.
- Own product, clients, hiring, and vision; also founder of AZADEMY (tech education) and host of the AZA Execution Podcast.

Technical Project Manager · Sep 2024 – Present

[Platformz — platformz.us](#)

- Run delivery for three client platforms alongside the CEO, leading a **30+ person team** across engineering, DevOps, design, and marketing.
- FUR4: enterprise omnichannel pet-brand platform — five portals on a Magento core; live on Chewy, Amazon, Walmart, eBay & Macy's.
- Delivered a 3P hybrid EDI program across five enterprise partners in **~60 days** — a typical 12+ month scope.

Sr. Software Engineer (Feature Lead) · Sep 2025 – Present

[Kintsugi — San Francisco, USA \(remote\)](#)

- Own features end to end on an AI-powered sales-tax platform where correctness is the product.
- Playwright + TypeScript automation wired into CI; quality gates for AI-driven features.

Software Automation Engineer II · Feb 2024 – May 2026

[All Generation Tech — New York, USA \(remote\)](#)

- Test automation for global insurance platforms serving CFC, Tokio Marine Kiln, and American National (ANICO).

Software QA Engineer · Feb 2024 – Mar 2025

[Grameenphone \(via Miaki\) — Dhaka](#)

- Designed and built the complete backend test-automation framework for MyGP — Bangladesh's largest mobile operator app — from zero.

QA Engineer I → QA Lead · Sep 2023 – Sep 2025

[Kinetik — New York, USA \(remote\)](#)

- Owned release quality for a healthcare platform moving real patients — API automation with Playwright/Postman in TypeScript, AWS (Lambda, SQS, S3).
- Zero-surprise weekly launches across three product lines; QA architecture adopted org-wide.

Sr. Software Automation & Reliability Engineer · Feb 2022 – Aug 2023

[Mastercard — remote](#)

- Chaos engineering, observability (Prometheus/Grafana), and AWS + Terraform infrastructure automation for payment-critical systems.
- Built CI/CD pipelines (Jenkins, GitLab CI); authored incident-response & DR playbooks; mentored junior engineers.

Software QA Engineer · Dec 2022 – Aug 2023

[REVE Systems — Dhaka](#)

- QA lead for Sothik (Bangla AI spell checker): performance up **60%**, critical defects down **30%**; security testing with OWASP ZAP & Burp Suite.

Augmented Sr. Software QA Engineer · 2021 – 2022

[Intellex via TCS — US client, global Magento \(4 regions\)](#)

- 2FA/verification flows (Twilio, SendGrid); multi-currency & multi-language commerce validation across USA, UK, Canada & Europe; Magento ↔ QuickBooks/ShipBob/Mailchimp integrations.

Jr. Software QA Engineer · 2021 – 2022

Dynamic Solution Innovators — Dhaka

- Manual testing (TestRail) and Cypress + CI/CD automation across OpenCRVS (civil registration), Movandi (5G mmWave), and Altech.

Software QA Engineer (part-time) · 2020 – 2021

CarryBags Ltd — London, UK (remote)

- First professional QA role — manual mobile QA on Android & iOS, cross-device compatibility, and test cases from specs & user stories.

Career Story

Antor started in 2020 doing part-time mobile QA for a London retailer, then spent two years on global Magento commerce (Intellex/TCS) and civil-registration & 5G systems (DSI) before moving into reliability engineering at Mastercard — chaos engineering and AWS/Terraform automation for payment-critical systems. He built QA from scratch for Bangladesh's largest mobile operator (Grameenphone/MyGP) and a healthcare platform moving real patients (Kinetik), then automated global insurance platforms at All Generation Tech. Since 2024 he has run delivery for three client platforms as Technical Project Manager at Platformz — leading a 30+ person team and compressing a 12-month EDI program into ~60 days — while feature-leading at Kintsugi and founding AZAI Labs, AZADEMY, Listen2AZA, and the Silent Sacrifice Abdus Sattar Foundation in honor of his father.

Tools & Technologies

Playwright	TypeScript	Python	Java	Postman	Cypress	AWS	Terraform
Docker	Jenkins	GitLab CI	GitHub Actions	JMeter	k6	OWASP ZAP	Burp Suite
Magento	EDI	Prometheus	Grafana	Appium	Cucumber/Gherkin	Applitools	LLM Agents

Key Projects

FUR4 Omnichannel Platform · Platformz · 2024–Present

5-portal Magento core live on Chewy, Amazon, Walmart, eBay & Macy's; 60-day 3P EDI program.

Sothik — Bangla Spell Checker · REVE Systems · 2022–Present

AI-powered Bengali grammar & spell checker — QA Lead; performance up 60%, defects down 30%.

MyGP Backend Automation · Grameenphone · 2024–2025

Built the complete backend test-automation framework for Bangladesh's largest mobile operator app.

OpenCRVS · Dynamic Solution Innovators · 2021–2022

Open-source civil registration so every person on the planet is recognised from birth — Cypress test design.

Ventures & Community

AZAI Labs (AI agents lab, Founder & CEO) · **AZADEMY** (learning-meets-earning tech academy, Founder) · **AZA Execution Podcast** (Host & Founder) · **Listen2AZA** (audiobooks, Founder) · **Silent Sacrifice Abdus Sattar Foundation** (scholarships, mentorship, 60+ Quran students in year one — in honor of my father)

Education & Certifications

- B.Sc. Engineering, Computer Science & Engineering — Shahjalal University of Science and Technology (2017 – 2020)
- Machine Learning Specialization — Coursera (2020)
- Programming for Everybody (Python) — Coursera (2020)

Selected Highlights

60 days 12-month EDI program delivered	30+ people led across 3 platforms	50+ projects & products shipped	23 · ★5.0 Upwork jobs · Top Rated	4 ventures founded
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Client Voice

“Arifuz is now our cooperant with whom we have been working for a long time. He is very reliable, proactive, helps us with his critical thinking and always delivers.” — GameFlix, long-term client · Upwork ★5.0	“Our experience working with Arifuz is excellent. He is responsible and professional, gives clear feedback, and is always on time. We will continue our cooperation.” — Grameenphone project, SIM testing client · Upwork ★5.0
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